



SUMMARY OF OUR TERMS and CONDITIONS

Please take a moment to review this summary of our terms and conditions. The full version can be found on our website at www.gourmetontour.com.

We offer culinary adventures (our "programmes") that include cooking courses, culinary tours, and wine tastings. All arrangements made by Gourmet On Tour Ltd for you (the "participant") with a culinary venue, hotel, or tour operator (our "suppliers") are subject to the following terms and conditions. If you book a programme through Gourmet On Tour Ltd, you acknowledge understanding and acceptance of these terms and conditions, and agree to be bound by them.

RESPONSIBILITY: Gourmet On Tour Ltd does not operate or own any of the venues, accommodation or operators for the programmes that we offer. We operate on an agency model as an agent for our suppliers. This means that the contract for the programmes we arrange is between participants and the supplier. Whilst we have taken all reasonable measures to ensure that the programmes we offer are organised properly, and that venues and services are reputable and safe, any disputes or issues regarding participation in a programme, including recovery of any fees already paid to the supplier by Gourmet On Tour Ltd or participant, are the responsibility of the participant. As the agent, we will, of course, do our best to resolve any issues between you and the supplier.

Gourmet on Tour Ltd and its representatives cannot be held liable or responsible for problems, cancellations, or behaviour experienced by a participant with a supplier, nor for any injury, damage, accident, loss, delay, expense or other issue because of any act or default of any of our suppliers, nor due to war or threat of war, terrorism or threat of terrorism, civil unrest or threat of civil unrest, act of government or civil authorities, sickness, theft, fire, adverse weather conditions, or any other cause beyond the control of Gourmet on Tour Ltd or a supplier. By joining one of our programmes, participants assume all risks and dangers, and all responsibility for any losses or damages. Participants, and their personal representatives and heirs, agree to release, waive, discharge, hold harmless, defend and indemnify Gourmet On Tour Ltd and its agents, officers and employees from all claims, actions or losses for bodily injury, wrongful death, property damage, loss of services, or other claims that may arise because of participation in programmes booked by us.

RESTRICTIONS: Gourmet On Tour Ltd reserves the right to accept or refuse any person as participant of any programme. For example, some of our supplier venues may not be suitable for people with special physical or mental requirements. Any physical or mental disability requiring special attention or provisions must be noted in writing to Gourmet on Tour Ltd at the time of booking. Whilst Gourmet on Tour Ltd will make every effort to ensure that a supplier meets special needs required by the participant, we cannot be held liable or responsible for these requirements, for any problems experienced by the participant as a result of these requirements, or for any additional costs to meet these special requirements.

TRANSPORT: Gourmet on Tour Ltd does not book or provide any air, land or sea travel arrangements for participants, nor can we be held liable or responsible for any travel issues, delays or problems experienced by a participant with their travel carrier. Any transport for programmes with excursions, or for accommodation transfers, are the responsibility of the supplier providing that it is explicitly included in the programme price.

DOCUMENTATION: We don't do visas, international driving licences, passports, or any other travel documentation. It is the participant's responsibility to have a valid passport, required visas, and any other travelling documents required by governmental regulations. Gourmet on Tour Ltd cannot be held liable or responsible for problems related to these documents, or the lack of them, or the recovery of lost documents. (We recommend bringing photocopies of your passport, visas, drivers license, and insurance papers on your trip, but stored separately from the originals.)

TRAVEL INSURANCE: Unless quite wealthy, don't leave home without it. We require travel insurance to book a programme, or else a signed disclaimer and waiver. Such insurance should cover full medical expenses, personal baggage, personal accident, accidental loss or damage to property, cancellation and curtailment of a programme due to any reason, personal liability, legal expenses and emergency. It is false economy to scrimp on this cost.

Gourmet on Tour Ltd does not provide or write travel insurance, nor can we be held liable or responsible for any issues arising from not having it. Your credit card may provide sufficient coverage if payment is made with it.

JURISDICTION: These terms and conditions, and a participant's acceptance of them by booking a programme through us, are governed by English law in the UK, and both parties shall submit to the jurisdiction of English courts at all times.

Of course, we prefer to resolve issues through clear communication, understanding of responsibilities, proper manners, and good customer service.

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Effective: 1 May 2004